

VACANCY

IT TECHNICIAN



Permanent Contract



Operations

Savanna Beef Operations (Pty) Ltd was established in 2023 by the Beef Value Chain Forum of Namibia and is in the process of setting up an export abattoir and a red meat processing facility between Okahandja and Windhoek.

Savanna Beef Operations (Pty) Ltd is an equal opportunity employer and invites suitably qualified and experienced candidates to apply for the following position.

PRIMARY PURPOSE OF THE POSITION

This role requires strong technical troubleshooting skills, excellent customer service, and the ability to work both independently and as part of a team. By providing end-user support, managing desktop systems, ensuring workplace technology runs smoothly, and assisting in the deployment and maintenance of IT hardware and software.

KEY DUTIES AND RESPONSIBILITIES

- Provide first line support for desktop, laptop, mobile, and peripheral devices.
- Install, configure, and maintain operating systems (Windows/MacOS) and standard applications.
- Manage user accounts, permissions, and group policies within Active Directory / Microsoft 365.
- Support collaboration tools (Teams, Outlook, SharePoint, OneDrive).
- Maintain endpoint security tools (antivirus, disk encryption, MFA, patching).
- Assist in hardware refresh projects, deployments, and imaging of devices.
- Document incidents, solutions, and standard operating procedures.
- Provide remote support to offsite or hybrid employees.
- Collaborate with IT teams on infrastructure, security, and cloud projects when required.
- Monitor system performance and ensure compliance with IT policies.
- Ad hoc duties if and when required.

QUALIFICATIONS, EXPERIENCE AND SKILLS

- Diploma and / or Degree in Information Technology or related field.
- Relevant Certifications: CompTIA A+, Network+
- 3 years of experience in Desktop / IT support, and or helpdesk roles.
- Namibian Citizen.
- In depth knowledge, understanding and skills of:
 - ✓ Windows 10/11, Microsoft 365, and endpoint management tools (e.g., Intune, SCCM).
 - ✓ Networking fundamentals (TCP/IP, DNS, DHCP, VPN).
 - ✓ Active Directory, Exchange Online, and MFA.
 - ✓ Troubleshooting, problem-solving, and analytical skills.
 - ✓ Excellent communication and customer service.

APPLICATION PROCEDURE

Savanna Beef Operations (Pty) Ltd offers a competitive market-related Salary and Benefits.

Previously Disadvantaged Namibians (PDN) and women are encouraged to apply.

Submit a cover letter, providing a detailed motivation for your application, with an updated, Curriculum Vitae to the HR department. Mail your completed application to: HR@Sbo.na

THE SUBJECT LINE FOR APPLICATIONS SHOULD BE: IT TECHNICIAN

No late applications will be accepted.

Only short-listed candidates will be contacted, and no documents will be returned to applicants.

CLOSING DATE FOR APPLICATIONS:

12 NOVEMBER 2025

